

# Berkshire South Pickleball Reservation Rules

Berkshire South uses a smartphone-based app called **Team Reach** for its scheduling which runs on **Android and Apple platforms**. Your reservation of court time will be done there. If you do not have a smartphone, please contact [fitness@berkshiresouth.org](mailto:fitness@berkshiresouth.org) and will assist you in the reservation process.

Our court times are:

**Wednesday's - 7 AM through 11 PM in one-hour increments (Every third Wednesday of the month we have clinics that replace open court time)**

**Saturdays - 9 AM through 12 PM in one-hour increments**

*Our offerings are designed to give our Active Members first dibs on reserving times*

## Definitions:

- Active Members
    - An active member is someone who has a Non-Expired Membership with Berkshire South
  - Non-Member
    - Any person who is not an active Member
  - Membership
    - A membership is any of our offerings for 1mo, 3mo, 6mo, and 12mo services
  - Rounds
    - Are the periods when Time Slots can be reserved
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## Reserving Court Time

**Berkshire South staff** will add the court times in Team Reach for all available time slots by 10 AM on Mondays. If you see the time slots up on Team Reach before the official opening time, **DO NOT RESERVE A SLOT** until the beginning of Round 1. Each time slot will have a title like “**Time Slot One: 9-10 AM**”. We will be offering reservations in Rounds. The following lays out how the “**Rounds**” will work for both Active Members and Non-Members.

### (See Chart on Third Page)

**Round 1** is open exclusively to **Active Members** and each member can reserve one time slot during this **round**. This round opens on Mondays at 9 AM the week prior to the week of scheduling and closes at 9 AM on Wednesdays.

**Round 2** opens at 9:01 AM on Wednesdays and closes Thursdays at 9:00 AM. During this second round, **Active Members** will have another opportunity to reserve only one additional (1) hour time slot during this round.

**Round 3** opens Thursdays at 9:01 AM and will be opened **to both Members and Non-Members** until Saturday at 9 AM. Non-Members who purchase Pickleball-specific passes (\$10 each) can register through Team Reach or by contacting our staff at [fitness@berkshiresouth.org](mailto:fitness@berkshiresouth.org) This runs until all of the slots are filled.

**Round 4** opens on Saturdays at 9 AM and is open to both Members and Non-Members. This runs until all of the slots are filled.

## Monitoring

Staff at Berkshire South will monitor Team Reach to make sure that members are getting first dibs on court time according to the rules. Let us all remember that this is about exercise, community, and fun!

This document is open to review and changes as the staff at Berkshire South see fit, so we encourage Members and Non-Members to give us feedback as this policy is implemented and fine-tuned.

	<u>All times are during the current registration period</u>	<u>Open Length</u>	<u>Open to</u>	<u>Slots /Person</u>
Round 1	Monday 9 AM - Wednesday 9AM	48 hours	Members Only	1
Round 2	Wednesday 9:01 AM - Thursday 9:00 AM	24 hours	Members Only	1
Round 3	Thursday 9:01 AM - Saturday 9AM	48 hours	Non-Members Only	1
Round 4	Saturday 9:00 AM until no slots left	Duration	Both Members and Non Members	1

### Rounds Use Chart